



New Horizons Training Success Case Study

Solution Overview

United States Southern Command/J622

Solution Description

A comprehensive Information Assurance certification training plan was created in compliance with DoD Directive 8570. The private course was delivered locally in a 6-day bootcamp format consisting of daily assessments and exam cramming sessions.

Value for SOUTHCOM

- ❑ 100% Certification rate achieved for all personnel completing the program providing validation of compliance
- ❑ Private event ensured focused, hands-on learning
- ❑ Training was locally held resulting in minimal expense
- ❑ Bootcamp format allowed personnel to return job within six days

Benefits of New Horizons Information Assurance Training:

- ❑ Protect and defend information and information systems
- ❑ Safeguard the national information infrastructure
- ❑ Ensure availability, integrity and confidentiality of information systems
- ❑ Individual certification training plan mapped to DoD Directive 8570
- ❑ Map training directly to FISMA regulations

SOUTHCOM Completes an Information Security Program with a 100% Certification Rate

Results Validate Compliance with DoD Directive 8570 Requirements

Challenge

The United States Southern Command (SOUTHCOM) is facing a challenge that all federal government and DoD agencies either are, or soon will be, facing - how to demonstrate and prove that their personnel are IT security competent and meet the compliance requirements of Directive 8570. In facing this challenge head-on Tech Sergeant David Angry II, coordinator of Information Assurance Training and Awareness for US SOUTHCOM/J622, determined that he required a training partner that not only has thorough knowledge of the requirements of 8570 but could also validate that SOUTHCOM personnel had acquired the required skills and knowledge to be compliant with the Directive. He also had an added challenge of how to get his people trained quickly so they could get back to their jobs.

Solution

When looking for a training provider that could meet all of his criteria, Sergeant Angry went to New Horizons first due to their long-term partnership based upon quality and collaboration. He presented his needs and communicated the goals of the program to New Horizons and after evaluating the options it became apparent that a custom solution would need to be created for SOUTHCOM.

The solution was a 6-day intensive course, or "boot camp." This comprehensive training program covered material to prepare personnel for the Security+ certification. All students completed a pre-assessment so the Instructor could take into account the skill level of all attendees to create the most effective learning experience possible. To complete the course within six days, and meet all goals, the private course consisted of daily assessments, breakout sessions, after-hours study groups and test preparation sessions. Also, since the training was private, attendees also benefited from the local location and small class size resulting in a more focused and hands-on learning approach.

Results

The solution met the primary goal of providing validation through certification in a very short time-frame. In fact, the program was so successful that all personnel completing the program achieved certification on the first attempt. Also, since the training took place before Directive 8570 became final, Sergeant Angry was able to use this experience to "test the waters" for all of his future 8570 training initiatives. "I will work with New Horizons on the future training programs because I feel that they have the necessary knowledge of Directive 8570 and have the expertise to create training programs leading to compliance," explained Sergeant Angry. "Because of this experience, and all of my past experiences with New Horizons, I am confident in their ability to provide quality training and develop specific solutions to meet all of my needs."

About New Horizons Government Learning Solutions

As the largest independent IT training company in the world, New Horizons has the capabilities and experience needed for successful large-scale training implementations. The New Horizons Government Sales and Support Team specializes in working with the government to design specialized training solutions meeting unique government needs as well as manage the logistical coordination required of large-scale implementations. When you partner with New Horizons, your agency will receive the benefit of a dedicated account team, centralized Web registration, uniform pricing, customized reporting and centralized billing. New Horizons makes it easy for you, so you can quickly realize the benefits of training and have the ability to more effectively and efficiently focus on your core missions.

For more information on New Horizons Government Learning Solutions and how we can help your agency comply with DoD Directive 8570 visit

<http://www.newhorizons.com/retail/English/enterpriseSolutions/governmentSolutions.asp>

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